Adjust Your Video Settings

If you are experiencing poor video quality in the online classroom, troubleshoot your video settings at any time by adjusting the media controls in the Settings menu.

1. Click [Settings] at the right edge of the classroom window.

Result: The Settings menu opens.

1. Toggle Fix Resolution to ON (Figure 2; 1).
2. Set the Quality slider to a higher value (2).
3. Set the Resolution slider to a higher value (3).
4. Click the X in the top right corner of the Settings menu.

Result: The Settings menu closes, and changes take effect immediately.
About This Document

<table>
<thead>
<tr>
<th>Release date</th>
<th>Title</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 1, 2024</td>
<td>Adjust Your Video Settings</td>
<td>Initial release</td>
</tr>
</tbody>
</table>

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