


## Adjust Your Video Settings

If you are experiencing poor video quality in the online classroom, troubleshoot your video settings at any time by adjusting the media controls in the *Settings* menu.

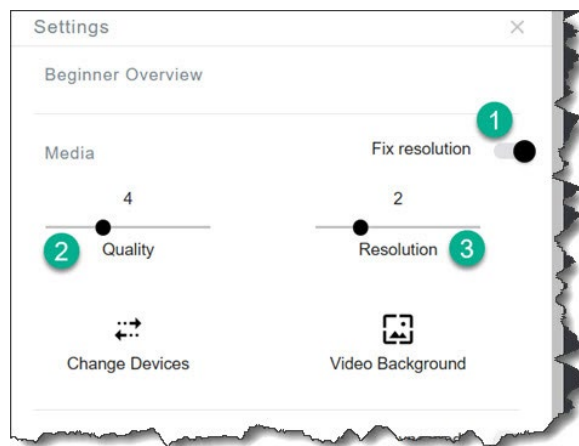
Figure 1 Settings icon in the classroom window



1. Click  **Settings** at the right edge of the classroom window.

Result: The *Settings* menu opens.

Figure 2 Settings Menu



1. Toggle **Fix Resolution** to ON (Figure 2; 1).
2. Set the **Quality** slider to a higher value (2).
3. Set the **Resolution** slider to a higher value (3).
4. Click the X in the top right corner of the *Settings* menu.

Result: The *Settings* menu closes, and changes take effect immediately.

## About This Document

<b>Release date</b>	<b>Title</b>	<b>Comment</b>
June 1, 2024	Adjust Your Video Settings	Initial release

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