

"I feel like another person since I have a voice."

Edgar Chavarría, Intercambio Student

## Intercambio's Mission

Intercambio's mission is to build respectful communities and broaden opportunities for immigrants through language education, cultural exchange and friendship. We provide:

- 1. Low-cost/no-cost, individualized English classes, taught by volunteers at students' homes, place of work, or at public buildings.
- 2. Community resource information and workshops.
- 3. Intercultural social events.

These activities foster the sharing of languages, cultures and friendship. Our vision is to have more respectful and inclusive communities, where all members can communicate, participate, and contribute.

## Who is Intercambio?

Intercambio de Comunidades is a diverse group of over 300 hard-working volunteers teaching life-skills based English classes to 800 immigrants working hard to elevate themselves. Since 2001, our independent nonprofit organization has been steadily increasing the number of volunteers and students all working towards fulfilling the organization's mission.



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## A Message from the Executive Director

Every day I hear or read something that reinforces the importance of our mission. There is a growing sense of fear amongst people from different cultures, and there is diminishing social capital. Intercambio brings back simple people-to-people interactions with intentional efforts to build cultural understanding and to create valuable cross-cultural friendships through our core values of learning, community, respect, and fun. Our community, like most communities that have diversity, is segregated. Part of the segregation is due to language barriers, but more of the segregation happens because of cultural differences and lack of opportunities for different people to come together for a positive purpose. Not all immigrants here are making the effort to learn English because of either lack of time or desire, but Intercambio proves that there are many who have the will and who make the effort. When people learn the language and culture, they contribute more to the community.

The Intercambio model is simple and effective; it is based on the belief that we are all decent human beings who deserve greater opportunity and have the potential to be better. The model works because of the more than 1000 wonderful volunteers and students who dedicate their time to further our mission and be part of a positive, multicultural community. Intercambio continues to attract amazing people to our mission, and we're learning and expanding at an exciting pace. For me, being a part of starting this organization is a dream realized, and I am grateful to everyone who has been a part of this dream. However, there is much more to learn, many more dreams to be realized, and many more elevating opportunities to provide. Thank you all!!





El Salvador

Peru

Colombia Ecuador Argentina Honduras Brazil Chile Indonesia Paraguay Cuba Guatemala Ethiopia Nepal Togo Russia Afghanistan Turkey Uruguay Tajikistan Bolivia Cambodia China Costa Rica Taiwan Dominican Republic Korea Spain Ukraine Puerto Rico Sudan

Mexico

"I have had an Intercambio teacher at my home for the past 3 years. I recently took my citizenship test and I passed. Now I am enrolled in community college to become a teacher."

Erica Quintana, Intercambio Student

Whether it's cleaning up a park or learning in the classroom, the interaction of people of all ages and cultures is what Intercambio is all about. In 2006, we experienced numerous successes across all areas of the organization.

## **CLASSES**

Expansion was the key word last year. Enrollment was up and new class locations were added.

789 students enrolled.

**556** completed at least one term.

**307** advanced one level or more in English skills.

**300** wonderful and dedicated volunteers helped us leverage approximately 40,000 in-kind teaching hours.

We are pleased to have expanded the number of locations where classes are offered. In addition to classes in over 150 private homes, Intercambio provided classes at the following locations:

## Boulder

- Boulder High School
- Parenting Place
- Uni Hill Elementary
- Columbine Elementary
- Boulder County Jail
- Whittier Elementary
- Boulder County Head Start
- Boulder Meadows Trailer Park

## Longmont

- Parenting Place
- Inn Between
- Longmont Senior Center
- Left Hand Nursery
- Casa de Esperanza
- Longmont Library

## Lafayette

- Angevine Middle School
- Lafayette Public Library
- Clinica Campesina



"When I have class at my home, I am tired from work. But, when my teacher arrives I am excited. I like learning English very much."

Manuela Corchado, Intercambio Student

"I feel more confident. Before, people had to ask me twice to understand what I wanted to say. Now people understand me the first time."

Gloria Zavala, Intercambio Student



## **COMMUNITY ACTIVITIES**

An important way to integrate our community and build social capital is through community activities. In 2006, Intercambio hosted a number of diverse, intercultural activities.

- The 5th annual La Fiesta attracted a diverse crowd of 1,200 happy attendees!
- We hosted potlucks and picnics for 300 people throughout the year.
- We helped at the Resource Conservation Center.
- We took an intercultural group of 25 people camping; it was the first time some had ever camped!
- We cleaned up Eben G. Fine Park and had a picnic.
- We volunteered at Community Food Share during Thanksgiving.



Our staff and volunteers facilitated workshops that provided much-needed information and assistance to 300 students and their families regarding the relevant issues of:

- Public Health
- Immigration Laws
- Nutrition
- Resource Conservation
- Civic Responsibilities

"Before, I did not like to go out much. Now, my kids ask me to bring them to the recreation center or the park, or we go to the store and I feel comfortable."

> Maria Bañuelos, Intercambio Student

"With Intercambio life is easier and you aren't afraid like when one arrives in this country....You don't want anyone approaching you because if they ask you something, you wouldn't know how to answer."



## ORGANIZATIONAL SUSTAINABILITY

In our effort to strengthen our longterm organizational sustainability, we developed new and strong partnerships and formed committees with other groups dedicated to working with us as we continue to grow. In 2006 we:

- Opened a second office in Longmont and doubled the Longmont program from 90 students in 2005 to 180 in 2006. We trained 50 new Longmont volunteers and held classes at 62 homes and public facilities thanks to the support of BCAP, the Greenfield Foundation and the Argosy Foundation.
- Received a replication grant from the Rose Community Foundation and had promising discussions with programs in NW Denver and Broomfield as potential affiliates. Co-Founder Shawn Camden returned and is leading the effort.
- Raised \$450K before officially launching our capital campaign to purchase a building in Boulder in 2007.
- Completed drafts for five of the seven interactive textbooks/curriculum we are developing. The customized books, focused on life skills and cultural understanding, will increase class quality and create long-term cost savings.

## Students and Volunteers

Questionnaires completed by our students at the beginning and end of the semester and on-line feedback from our volunteers two times per year revealed the below sentiments about their experience with Intercambio. These results tell us that our mission is being accomplished.

## **STUDENTS**

**35%** got a better job, a promotion, or pay increase.

**55%** can better communicate with co-workers, bosses, and clients who speak English.

**47%** are better able to talk to doctors, nurses, and dentists without an interpreter.

**71%** feel more comfortable living in the community.

**64%** gained a better understanding of U.S. culture.

**36%** are better able to talk to children's teachers and help with schoolwork.

## **VOLUNTEERS**

**86%** have gained a better understanding of other cultures.

**80%** have a better understanding of immigrant struggles.

**78%** have formed intercultural friendships.

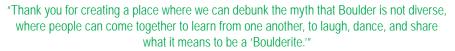
**72%** feel more connected to our community.

**30%** have had their career goals impacted by their Intercambio experience.

"Through working with Veronica and getting to know her as a friend I have a much greater appreciation for the immigrant experience in Boulder. I saw my role with her as not just an English teacher but as a 'cultural broker.' I was able to share what it means to me to live here. I showed Veronica and her family the Farmer's Market, Boulder Bookstore, North Boulder Recreation Center, Pearl Street, and more. In turn I learned how to make tamales, sing the Piñata song in Spanish, and share in her struggle to acculturate into American culture. My eyes have been opened so much because of

> Megan McCracken, Intercambio Volunteer

my experience with Intercambio."



Intercambio Volunteer





## Statem Decemb

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ber 31, 2006	

ASSETS
<b>CURRENT ASSETS</b>

Cash and Cash Equivalents	\$172,089
Grants Receivable	93,975
Prepaid Expenses	4,000
Total Current Assets	270,064

## PROPERTY AND EQUIPMENT

Computer Equipment	14,459
Less: Accumulated Depreciation	(3,808)
Total Property & Equipment	10,651

#### TOTAL ASSETS \$320,715

## LIABILITIES AND NET ASSETS **CURRENT LIABILITIES**

Accounts Payable	\$2,557
Accrued Compensated Absences	2,024
Total Current Liabilities	4,581

## **NET ASSETS**

Unrestricted	224,134
Temporarily Restricted	92,000
Total Net Assets	316,134

#### TOTAL LIABILITIES & NET ASSETS \$320,715



# Statement of Activities and Change in Net Assets For the Year Ended December 31, 2006

## PUBLIC SUPPORT AND REVENUE

PUBLIC SUPPORT AND REVENUE	
Public Support	
Grants	\$272,799
Contributions	107,770
Special Events	63,270
In-Kind Contributions	51,781
Total Public Support	495,620
Revenue	
Registration Fees	11,863
Book Sales	5,778
Interest Income	2,734
Other Income	1,335
Total Revenue  TOTAL PUBLIC SUPPORT AND REVENUE	21,730 \$517,350
EXPENSES  Program Services  Management and General  Fundraising	\$339,571 30,586 35,049
TOTAL EXPENSES	\$405,206
CHANGE IN NET ASSETS	\$112,144
NET ASSETS - BEGINNING OF YEAR	\$203,990

A copy of the complete, audited financial statements with an auditors' report by Middlemist Crouch & Company, CPA's PC, our independent auditor, may be obtained upon request.

NET ASSETS - END OF YEAR

\$316,134

## Our Generous 2006 Donors

Intercambio would like to express our heart-felt thanks for all the individuals, businesses, and foundations that have contributed monetary donations to the operation and success of our organization. We could not do it without you. Thank you.

## **INDIVIDUALS**

Suzy Ageton
Catherine Allegra & James Tanner
Emily Andrews & Brian Ross
Scott and Dee Andrews
Elsa Angrist
Brad Armstrong & Julie Dolin
Liz Armstrong
Barry & Penny Barnow
Kurt Baumgartner
Denny & Libby Berry
Jason Berv
Stuart and Marty Bindeman

Hamilton Alex and Ana Bogusky Daniel Booth

Alexander and Sally Bracken Joan Brett and Robert Golten

Rachel Bloombaum and Scott

Coulter Bump

Jane W. Butcher Shawn Camden Steve Camden

Cindy Carlisle & Baine Kerr Gabriela Carrillo & Rogelio Garcia David Carter & Geneva Austin Lisa Carter Carl Castillo and Kim Lord Dan & Robin Catlin Tom Christoffel & Anne Guilfoile Andy and Carle Churgin Alan Cogen Susan Corbett & Steve Kremm Stephanie and Marc Daniels Eithne and FR Davis Pam Dennis & Iim Semborski Tom and Laurel Destito Frank & Jean Dubofsky Wendy DuBow Noel Marie Edson Fran & John Eichenauer Tom and Betty Eldridge Deborah & Clay Elliott Nancy & Mike Eubanks Denise Fazio Brad Feld and Amy Batchelor Jim & Laura Ferenc Judy & Neil Finn Andy & Audrey Franklin Susan & Steve Freiman Rodrigo Garcia Claudia & Kevin Gilbert Pat Gillach Margery Goldman

Juan Gomez

Stephen and Margaret Cann

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Dianne Ladd & Bruce Holland

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Richard Roth

Conrad & Loran Lattes



# "When my child went to the hospital they asked me questions in English about him and about medicine, and I answered in English." Rocio Alvarado, Intercambio Student

Jim & Audrey Rothschild

Gil & Sherry Saenz

Jenna & Alex Saldaña

Carol Salter Sue Sandson

Elaine Scanlon

James & Ann Scarboro

Jim Schultz & Jill Gartland Eric Schulz & Michaela Dodyk

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Lara Shainis Lee Shainis

Kenneth & Britta Singer

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TK Smith & Connie Holden

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Sandra Younghans

Marvin & Fancine Yudkovitz

Stephen & Julie Zalk

Jack & Brenda Zellner

John & Jaye Zola

Kim & Jim Zoller

## BUSINESSES/ FOUNDATIONS/ GOVERNMENTS

Amgen, Inc. April Fund

Argosy Foundation

Bamboo Fund

Ben & Jerry's on Pearl St

Boulder Area Realtor Association

Boulder Community Hospital

Boulder County

Boulder Valley Rotary

Brett Family Foundation

City of Boulder, HSF

City of Longmont, HRC

Collins Foundation

Community Foundation Serving

Boulder County

The Camera

Elevations Credit Union

Eliot Street Fund

First National Bank of Colorado

Foothills United Way

Fresh Produce Sportswear



Gay & Lesbian Fund for Colorado

Greenfield Foundation

Jared Polis Foundation

JPMorgan Chase

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Helen Clark Fund

Red Empress Foundation

RE/MAX, Paul Roach

Roche Colorado

Sarvodaya Foundation

Social Venture Partners

Sterling Rice Group

Taylor Equipment Distributors

The Denver Foundation

Weaver Family Foundation

Western Union Foundation

We apologize if we inadvertently omitted your name or listed you incorrectly. Please contact us to correct any errors.



## Intercambio Staff

Lesly Fajardo Feaux, *Program Coordinator*, *Boulder/Lafayette* 

Vicky Holdridge, Academic Coordinator

Brett Kassels, Program Director, Longmont

Jenna Saldaña, Development Director

Shawn Camden
Program Developer and Co-Founder

Sienna Trapp-Bowie

Longmont Program Assistant

Lee Shainis

Executive Director and Co-Founder



"Ask anyone involved in Intercambio and they'll tell you of the other things that happen here: friendships across cultures, unimaginably rewarding exchanges, and--the most powerful constant for me--education that flows both ways, the rigid roles of teacher and learner blurred, melded, conjoined."

Brad Armstrong, Board Member



## 2006 Board of Directors\*

Rodrigo Ordoñez, *Chair* Consultant, K2 Audio, LLC

Andy Horning, *Vice Chair*Psychotherapist (Private Practice)

Scott Andrews, *Treasurer* CEO - Picosecond Pulselabs

Brad Armstrong Director - Bamboo Fund Ken Diamond Vice President & General Counsel, Nova Investments

Audrey Fishman-Franklin Community Volunteer

Phoebe Norton Mental Health Center of Boulder County (Retired)

Gil Saenz Retired, IBM Corp Clara Perez-Mendez Director, Puentes Culturales

Ernesto Pinto-Andrews Computer Instructor, Family Learning Center

Ray Ramirez Grant Writer, Native American Rights Fund

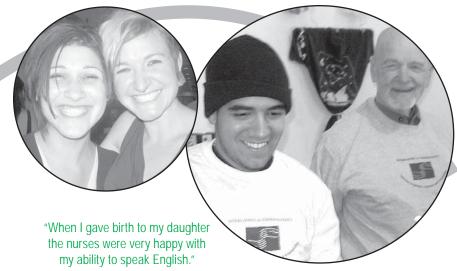
\*See our website for our 2007 Directors

"When I am applying for housing, it is all in English. When I understand, it is like a dream."

Rosa Rascon, Intercambio Student

"I was able to open a bank account, and I can ask for statements. I make appointments and go by myself. I'm also up to date with my children's education."

Elizabeth Alpizar, Intercambio Student



Elvira González, Intercambio Student

"Before I would not leave the house without my husband. Now I go many places by myself." Guillermina Charrera, Intercambio Student "Work is less boring because I can talk with my co-workers at the restaurant." Geno Rodriguez, Intercambio Student

## Our Exciting Future

We have big dreams at Intercambio. Not only are we committed to strengthening and growing our program locally, but we believe the positive learning opportunities we provide to both volunteers and immigrants is needed and would be welcomed by thousands of others throughout the United States. There are English classes out there, but none that leverage volunteers and create intercultural friendships the way we do at Intercambio. Our simple model, based on trust, respect, and cultural understanding that stems from ongoing, face-to-face interactions, is beginning to expand to other areas. For more information about replication efforts, please contact us.



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